Information and conditions of use concerning the exercise of the right of withdrawal

Right of withdrawal

You have a right of withdrawal of 14 days from the day after you—or a third party designated by you, other than the carrier—take physical possession of the ordered item. (In the case of an order for multiple items delivered separately, this right begins upon physical possession of the last item).

To exercise your right of withdrawal, you must notify us of your decision to withdraw in writing (without needing to provide a reason) before the deadline expires. This notification must be sent by post or email to the following addresses:
Postal address:
Le Corso, Centre Commercial Cap3000 148 Av. Georges Guynemer, 06700 SAINT-LAURENT-DU-VAR
Email address:
contact@auberi.fr (If you notify us by email, an acknowledgment of receipt will be sent to you.)

To do so, you may use the attached withdrawal form, duly completed, although this is not mandatory. If you send us your request in a free-form letter or email, please include the following information to ensure efficient processing: the date of the request, your full contact details, your order number and order date, the reference number(s) of the item(s) being returned, and the date you received the product. If submitting a paper request by post, please do not forget to sign it.

Withdrawal effects

In the event of withdrawal on your part, we undertake to refund the payment(s) received for the returned product(s), including delivery costs (with the exception of additional costs arising from your choice, where applicable, of a delivery method other than the least expensive standard delivery offered by us); without undue delay and no later than 14 days from the day on which we are informed of your decision to withdraw. The refund will be made using the same means of payment as you used for the initial transaction, unless you expressly request a different means (orders paid for by credit note or gift voucher can only be refunded by credit note or gift voucher); in any event, this refund will not incur any costs for you.

The refund may be deferred until we have received the returned goods or provided proof of shipment of the goods, whichever is earlier.

You are responsible for the direct costs of returning the goods.

Products that you have requested to be engraved are personalised and cannot be resold. Therefore, these products cannot be returned under the right of withdrawal. Similarly, the product must be returned to us in its original condition, i.e. new, complete and free from any signs of use other than those necessary to establish its nature, characteristics and proper functioning. Items that have been worn excessively (trying on the product is tolerated, in the same way as when purchasing in a physical store), damaged, soiled or incomplete will not be accepted for return. Please take care when packaging and protecting the product(s) to ensure the best possible transport conditions.

Withdrawal form

Please complete and return this form only if you wish to withdraw from the sales contract within 14 days of taking physical possession of the item(s).

Reminder: the use of this form is not mandatory; you may submit your request by post or email in accordance with the attached information notice entitled:
INFORMATION AND TERMS OF USE CONCERNING THE EXERCISE OF THE RIGHT OF WITHDRAWAL

For more information about this form, please contact us by telephone on 04 93 31 56 49.

To Le Corso, Centre Commercial Cap3000 148 Av. Georges Guynemer, 06700 SAINT-LAURENT-DU-VAR

I hereby notify you of my decision to exercise my right of withdrawal from the contract concerning the sale below

Order No.

.....

Order date

.....

Billing information

Last name

.....

First name

.....

Postal address

.....

Email address

.....

AUBERI

Withdrawal form

Reference	Description	Date received	Quantity	Total amount (incl. tax)
Reason for return :				
Reason for return :				
Reason for return :				
Reason for return :				

Done at

.....

Signature

.....

Date

.....

To be returned to : Le Corso, Centre Commercial Cap3000 148 Av. Georges Guynemer, 06700 SAINT-LAURENT-DU-VAR

Or by email to : contact@auberi.fr

(In all cases, an acknowledgment of receipt will be sent to you by email.)